

## Press Release

### **BAPIO Survey Reveals Shocking Disparity in CQC Outcomes in General Practice**

A recent survey carried out by the General Practice forum of BAPIO has revealed the shockingly disparate impact of CQC inspections on general practice. More than 85% of the 130 respondents, feel that the inspections do not add value to the clinical care or prevent harm and as many as 80% do not feel that the inspections are fair, transparent, objective, or replicable. Over 70% find the experience of inspections as ‘traumatic’.

90% of the respondents said that the inspectors showed no understanding of the diversity and cultural aspects of the team and the populations while more than 50% also feel that smaller practices in inner-city, and rural areas receive disproportionately poorer outcomes.

Perversely, three out of the four respondents feel that the inspections are intense and take the staff away from direct clinical care.

Dr Kamal Sidhu, Chair of BAPIO GP Forum and GP in North East said “The survey confirms our worries that inspections are simply a burden on general practice and a huge source of strain on the staff. It is unfortunate that so many feel unable to challenge CQC decisions and do not have confidence in the ratings. This has to lead to positive change especially with massively overstretched and exhausted staff who have been working very hard throughout the pandemic”.

Dr Kalindi Tumorugoti, GP forum executive member and a GP in Nottingham said “It is alarming that BAME predominant practices receive disproportionality poorer outcomes, thus a double whammy, with the additional regulatory burden, for BAME GPs who have historically manned areas of high deprivation”

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Dr Ramesh Mehta OBE, President of BAPIO said “We had raised the issue of disparity in ratings as well as unfair penalties on single-handed practices with CQC half a decade ago and it is appalling to see that the situation has not improved. We are sharing our concern with CQC again and expect that this tragic situation will not be allowed to continue. We are also writing to the BMA GPC to flag up our concerns”.

***Dated 19 August 2021***

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### **Notes for Editors**

British Association of Physicians of Indian Origin (BAPIO) is a non-political, national, voluntary medical organisation that supports members and other healthcare professionals through education, training, policy making, and advocacy work. Since the launch 25 years ago BAPIO has grown significantly in stature and influence. With 13 divisions across the United Kingdom, 10 specialty forums and five arm’s length bodies (Medical Defence Shield, BAPIO Training Academy, BAPIO Institute of Health Research, British Indian Nurses Association and BAPIO Faculty of Leadership) the growth has been robust. BAPIO has made significant contribution to the national agenda for equality, diversity and inclusion. During COVID pandemic it has been in forefront, supporting the NHS staff and patients. BAPIO contributes to the cause of promoting access to better health care globally and responds to humanitarian crises by aiding victims of natural disasters across the world. It is committed to promoting professional excellence and leadership amongst members.

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#### ***Further information***

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